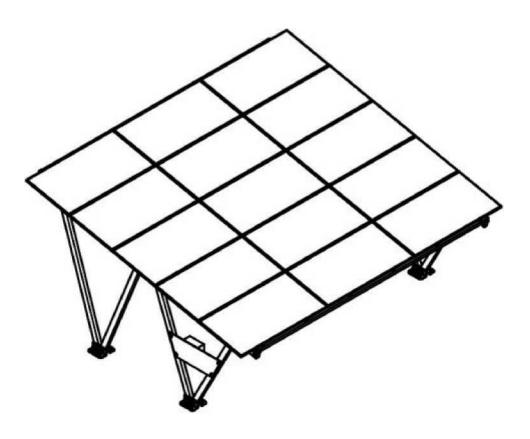


CARPORT GUARANTEE CARD

STEEL STRUCTURE W-02-00



1. GENERAL PROVISIONS

- KENO Sp. z o.o. with its seat in Gliwice, at 609 Daszyńskiego Street, 44-151 Gliwice, registered in the Register of Entrepreneurs in the District Court in Gliwice X Economic Division of the National Court Register under KRS (National Court Register) number 0000688578 NIP (Tax Identification No.) 6312671983 hereinafter referred to as Guarantor or KENO.
- 2. The guarantor declares that the CARPORT structure manufactured by it is of sound quality, has the characteristics as declared in the technical specifications and will operate without failure and will not break down for the duration of this guarantee.
- 3. This guarantee does not require the signature of the guarantor for its validity.

2. GUARANTEE PERIOD

- **1.** The guarantee is given for a period of time:
 - 10 years for the steel structure
 - 2 years for the paint coating
- **2.** The guarantee runs from the date of delivery of the product to the buyer.

3. GUARANTEE SCOPE

- **1.** The condition of the guarantee and its duration for the period indicated in point 2.1, is that the structure is installed in accordance with the manufacturer's instructions.
- **2.** An entity with the appropriate qualifications confirmed by valid authorizations, certified by the Office of Technical Inspection is authorized to make any replacement or potential repairs.
- **3.** This guarantee will be valid provided that the entitled party submits the following information and documents with the claim:
 - a) Guarantee Card filled in correctly and legibly, which will include the following information:
 - summary of structural elements
 - details and stamp of the installation company
 - date of installation
 - certification of the date of paid periodic inspections performed by the installation company for the duration of the guarantee period, in accordance with the terms set forth in point 5 of this Guarantee Card,
 - **b**) proof of purchase (e.g. invoice).

4. GUARANTEE EXCLUSION

- 1. This guarantee does not apply if the defects were caused by incorrect transport, handling, connection, maintenance or external influences.
- 2. The above guarantee does not cover structure:
 - a) in which an unauthorized repair or design change has been made.
 - b) installed not in accordance with the recommendations and installation instructions of the

manufacturer.

- c) when there has been a substitution with goods that were not delivered or manufactured by the Guarantor.
- d) installed in wind zones I and III above an altitude of 300 meters above sea level.
- e) installed in snow zones I, II, III, IV and V above an altitude of 300 meters above sea level.
- f) installed in an outdoor environment, above category C3 according to EN ISO 12944-2.



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5. GUARANTEE CLAIM

- 1. In the event of a defect, the installation company which carried out the installation must be notified immediately (no later than within 3 working days).
- 2. The installation company will notify the Guarantor of the defect in each case by sending a complete notification containing:
 - a) Details of the claimant (phone, name of contact person).
 - b) Date of purchase and installation of the structure.
 - c) Description of the design defect.
 - d) Photographs illustrating the defect.
 - e) Document confirming the timely completion of maintenance inspections.
 - f) Address of the place where the structure was installed.
- 3. The guarantor reserves the right to require supplementation of the notification in case the claimant provides insufficient information.
- 4. Failure to supplement the notification with the necessary data within 7 days from the notification of the person who submitted the notification will result in leaving the notification unprocessed.
- 5. The deadline for removal of the defect is 14 working days from the date of the decision granting the claim, with the proviso that it may be extended by the time of waiting for spare parts from the manufacturer's suppliers.
- 6. The method of removal of defects during the guarantee period is each time determined by the Guarantor.
- 7. The decision of the Guarantor regarding the legitimacy of the claim notification, in particular regarding the causes or fault of the defect is binding for the Purchaser.

6. FORCE MAJEURE

KENO shall not be liable to the purchaser or any other third party for failure or delay in fulfilling its obligations, including those under this Manufacturer's Guarantee, caused by epidemics, strikes, insurrections, state of emergency warfare, natural disaster, fires, floods, shortage of availability of suitable and sufficient labor, materials, loss of production capacity, and other circumstances unforeseeable, preventing or unreasonably hindering performance.

Accordingly, the implementation of this manufacturer's guarantee will be withheld, reasonably, without liability for the delay.

7. FINAL PROVISIONS

- 1. If any part of the provisions or clauses of this guarantee is declared invalid, or unenforceable or void, this shall not affect the validity of the remaining provisions thereof.
- 2. Any disputes that may arise from the application of the provisions of this guarantee shall be governed by Polish law and settled by the court having jurisdiction over the Guarantor's registered office.
- 3. This guarantee is valid in the territory of the Republic of Poland.
- 4. This guarantee does not exclude or limit the rights of the purchaser who is a consumer, resulting from the provisions of the guarantee for defects of the sold thing. The consumer may exercise guarantee rights independently of the rights under this limited quality guarantee. The claim procedure under the guarantee for physical defects of the sold thing is conducted by the Seller.
- 5. Any change to the content of this limited quality guarantee shall require a written statement from the guarantor in order to be effective.



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CARPORT STRUCTURE ACCEPTANCE REPORT

I certify that the structure has been carefully installed in accordance with the manufacturer's recommendations and installation instructions. The product is ready for operation.

Installer	
Company	
Address	
Licence number	
Telephone	
E-mail	

I declare that I accept the structure for operation without reservation and that I have read the contents of the guarantee card.

User:	
Address:	
Street:	
Zip Code:	
Telephone	
E-mail	

The installation was carried out by the company:

User:

stamp and signature

signature



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CONFIRMATION OF PERIODIC MAINTENANCE INSPECTION

The user acknowledges the manufacturer's guidelines for ordering a periodic maintenance inspection of the structure. Ordering the periodic maintenance inspection from a certified installation company and paying for the service is the responsibility of the User.

A prerequisite for maintaining guarantee periods is confirmation of the inspection in the Guarantee Card.

First inspection (24 months after first installation)

List of maintenance activities	Notes
□ Verification of tightening torque (50Nm) of M10 bolts	
□ Verification of the tightening torque (200Nm) of the M20 nut	
□ Sealing compound defects inspection	
□ Paint defect inspection	

The periodic inspection was performed by the company:

stamp and signature

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User:

Second inspection (48 months after first installation)

Date:

List of maintenance activities	Notes
□ Verification of tightening torque (50Nm) of M10 bolts	
□ Verification of the tightening torque (200Nm) of the M20 nut	
□ Sealing compound defects inspection	
Paint defect inspection	
The periodic inspection was	ser:

performed by the company:

stamp and signature

signature



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CONFIRMATION OF PERIODIC MAINTENANCE INSPECTION

Third hispection (90 months area mist instantation)	
List of maintenance activities	Notes
□ Verification of tightening torque (50Nm) of M10 bolts	
□ Verification of the tightening torque (200Nm) of the M20 nut	
□ Sealing compound defects inspection	
□ Paint defect inspection	

Third inspection (96 months after first installation)

Date:

The periodic inspection was performed by the company:

stamp and signature

signature

Date:

User:

Fourth inspection (96 months after first installation)

List of maintenance activities	Notes
□ Verification of tightening torque (50Nm) of M10 bolts	
□ Verification of the tightening torque (200Nm) of the M20 nut	
□ Sealing compound defects inspection	
□ Paint defect inspection	

The periodic inspection was performed by the company:

stamp and signature

signature

Fifth inspection (120 months after first installation)

Date:

User:

List of maintenance activities	Notes
□ Verification of tightening torque (50Nm) of M10 bolts	
□ Verification of the tightening torque (200Nm) of the M20 nut	
□ Sealing compound defects inspection	
□ Paint defect inspection	

The periodic inspection was performed by the company:

User:

stamp and signature

signature



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